

Recommendation	Progress Updates
DVDs on Young Carers and Hidden Harm to be shown to a wider audience, e.g. to members prior to Full Council, Children and Young People Overview and Scrutiny Panel and Health and Adult Social Care Panel;	Outstanding. Wider range of opportunities are sought to show DVD's
Plymouth City Council should lead a media campaign to raise awareness of young carers in Plymouth;	During Carers Week, Plymouth City Council led a media campaign in partnership with the Zone, Friends and Families of Special Children and the Young Carers youth club at Efford. A range of press releases and stories were circulated to the local media. A number of carer's issues were covered that week including young carer's stories, helping to raise the profile.
Plymouth Young Carers at Efford, The Zone and Hamoaze House should be praised for the good work they do with young carers;	Completed
PCC should review, resource and plan for adequate support for all young carers; especially if more young carers are identified	<p>Being done as part of commissioning cycle for re-commissioning of young carers</p> <p>Co design event held</p> <p>Needs analysis undertaken with young carers</p> <p>Meeting with Y/C and school reps held</p> <p>A more targeted service is being commissioned to support high risk young carers. The CAF service being resourced to provide improved single and/or multi-agency support. Awareness raising service being commissioned to promote better earlier identification and response to young carers.</p> <p>This will increase the number of young carers that can be supported. Using the CAF to develop and coordinate responses to young carers will create a 'register' of young carers ensuring better targeting in future</p>

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The level of joint training around young carers and Hidden Harm among Adults' and Children's workers should be addressed urgently	Multi-Agency Hidden Harm training is delivered through Plymouth Safeguarding Children's Board. There are two levels of training targeted for a multi-agency audience: Understanding Hidden Harm, and Hidden Harm: Working Together to Safeguard Children. This training has been promoted through the Carers Strategic Partnership to improve take-up within adult services.
A protocol to ensure closer working between adults' workers and children's workers must be developed	A protocol has been written to improve the working between adult and children's services. This Memorandum of Understanding improves working relationships, outlines the responsibilities of partners and provides a foundation for future joint commissioning. Meetings with Adult Social Care operational managers have focussed on the identification and referral of young carers when undertaking home visits and care planning. Adult socials workers will be instigating CAF assessments for young carers identified and will be further supported by developments within the CAF service.
PCC should provide young carers with assistance for carers duties, including safe lifting	Part of service planning to identify these needs, CAF processes will identify young carers needs The multi-agency response to young carers will ensure young people are protected from inappropriate caring roles Care Plans will ensure young carers are skilled and equipped to undertake duties
PCC must ensure improved collaboration and commissioning between Adult and Children Social Services. This includes clarification of funding responsibility and possibly pooling of resources	A protocol has been written to improve the working between adult and children's services. This Memorandum of Understanding improves working relationships, outlines the responsibilities of partners and provides a foundation for future joint commissioning.
Young Carers should be given more prominence within the Carers Strategy and supporting activities	On going activity Will be reviewed with strategy refresh,
Adequate funding should be identified for appropriate respite for young carers	Service re-design is happening to ensure flexibility in meeting young carers needs and offering the right support. Young Carers youth work and respite will be delivered through Plymouth Youth Service.

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<p>PCC uses its links through the Local Strategic Partnership to seek comments on the report from other agencies, such as the family court, probation, Children's Trust, etc.</p>	<p>Report was circulated through Children's Trust Wider stakeholders have also been engaged extensively in commissioning processes</p>
<p>When a young carer is identified by Adult Social Services, that worker must trigger a referral to complete a full young carers assessment as part of the adult care plan</p>	<p>Referral route is currently Zone and this has been communicated to all partners for clarity. The referral route will become CAF/Gateway. CAF process and meetings will include adult support services and details of adult carer package to ensure it is not reliant on inappropriate care from young people. Adult Services will be instigating CAF's for identified young carers with support from CAF team,</p>
<p>Young carers should be identified as a vulnerable group by all agencies working with children and be provided with additional support where appropriate</p>	<p>The Plymouth Children and Young People's Trust Children and Young People's plan 2011-14 highlights young carers as a vulnerable group that may need extra help to achieve positive outcomes. This will help ensure all partners in the trust recognise and prioritise young carer's issues.</p>
<p>PCC should work with schools to develop a strategy to help identify young carers and to ensure appropriate support is given. This includes an identified Governor/Inclusion Governor, to be trained in identifying young carers , and a named senior staff member to ensure young carers have a plan of educational support</p>	<p>Started in Carers week, will be ongoing development work with schools and young carers. School representatives are now attending the Young Carers Steering Group to support improvements in the identification and support of young carers in school. Presentations have been made to groups of head teachers, particularly the Plymouth Association of Secondary Heads Inclusion group on ways to improve support and help for young carers. Schools were clear that better awareness-raising, reducing stigma and personalised support plans were the key to supporting young carers in school. The role of the Virtual Head for looked after children will be explored to consider how they can support developments for young carers in school.</p>

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<p>PCC should evaluate existing services to ensure the universal offer is appropriate</p>	<p>During Carers Week a workshop was undertaken with school representatives and young carers. They met to debate issues raised by both parties, such as flexible days, bullying and stigma, access to phones, inappropriate punishments, and flexibility in how the school interacts with parents such as home visits for parent's evenings.</p> <p>The Young Carers service is now being re-tendered with resources to provide a more targeted support for the most vulnerable young carers impacted by parental substance misuse, parental mental health and learning disabilities. The service design was created following the events in carer's week, stakeholder workshops (including education welfare, third sector, health, and adult social care), a needs analysis undertaken with young carers, and co-design workshops with potential providers. The CAF process will provide the support to the less vulnerable young carers by co-ordinating multi-agency responses and improving single agency support through improved support planning.</p> <p>Resource has also been identified to commission an awareness-raising programme which will target services, young people, and families. Awareness-raising with professionals will improve the immediate and practical response to young carers needs.</p>
<p>Schools should ensure sensitivity and priority is given to young carers on the administration of school support or welfare funds</p>	<p>Training for schools on young carers issues to raise awareness is on-going and will continue particularly with development of Academy schools</p> <p>Awareness raising with school will support decision making in schools that reflects needs of young carers</p>

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Head teacher representatives should come forward with proposals to audit and identify young carers in schools	School representatives are now attending the Young Carers' Steering Group to support improvements in the identification and support of young carers in school. Presentations have been made to groups of head teachers, particularly the Plymouth Association of Secondary Heads Inclusion Group on ways to improve support and help for young carers. Schools were clear that better awareness-raising, reducing stigma and personalised support plans were the key to supporting young carers in school. The role of the Virtual Head for Looked After Children will be explored to consider how they can support developments for young carers in school.